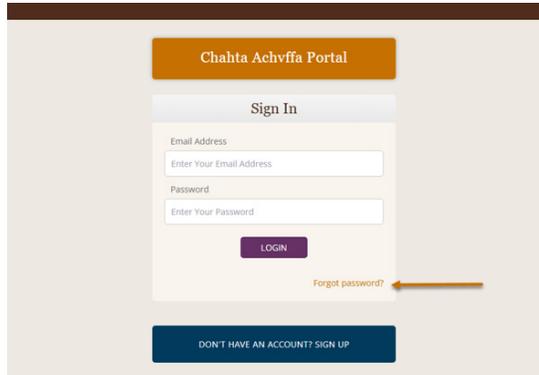
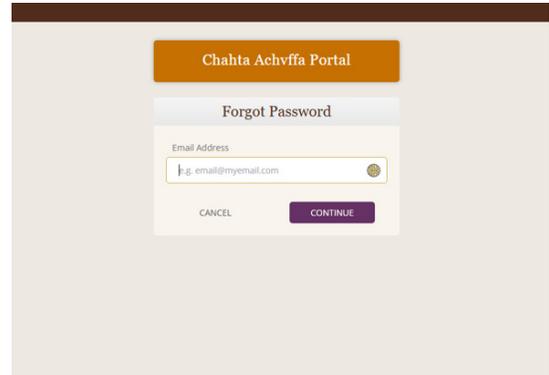


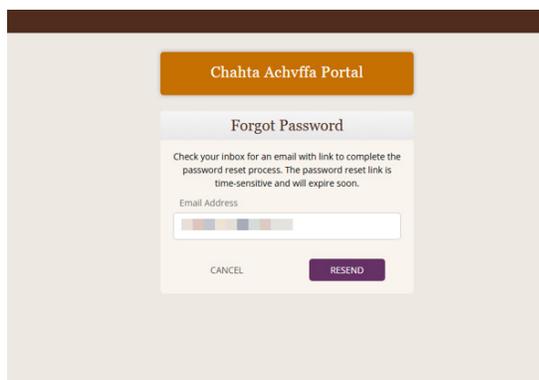
# HOW TO CHANGE THE PASSWORD FOR YOUR CHAHTA ACHVFFA ACCOUNT



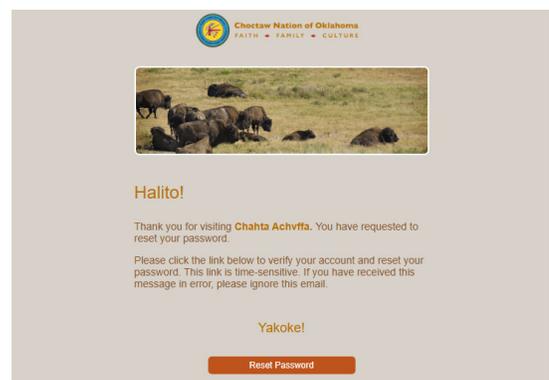
1. Navigate to Chahta Achvffa sign in page (chahtaachvffa.choctawnation.com) Click the “Forgot password?” text displayed on the lower right corner of the sign in page.



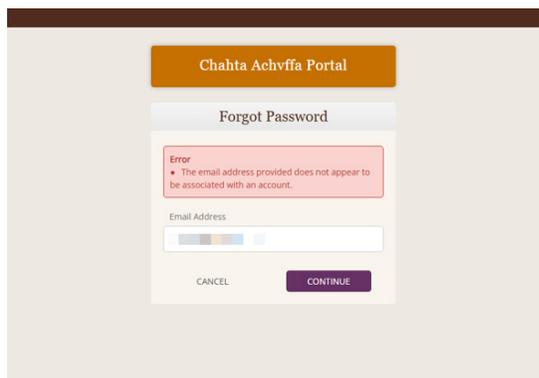
2. Enter email address associated with your account and click “Continue.”



3. If the email is associated with your Chahta Achvffa account, instructions for next steps will be shown: “Check your inbox for an email with link to complete the password reset process. The password reset link is time-sensitive and will expire soon.”



4. Click the link in the email to complete the password reset process.



5. If the email is not connected to Chahta Achvffa: A message will appear: “Error – The email address provided does not appear to be associated with an account.” Re-submit with the correct email address or call 800-421-2707 for technical support. The email will be sent from “Choctaw Nation of Oklahoma – Chahta Achvffa – Reset Password” and will be titled “Do Not Reply.”

## HELPFUL TIPS:

Users should allow up to 30 minutes for the email to be received.

Check the junk folder in your email account before attempting to resend the email.

“Resend” button is available on the forgot password instructions page.

